Welcome to the latest issue of The Library Link!

The mission of the Library is to support all of the programs and departments of North Shore Community College. I’m proud to say that the NSCC Library satisfies this goal on many fronts—through our services, our teaching, and our resources. Library resources meet the needs of many people—be it students, faculty, staff, or local community users. In this issue, you’ll hear from Library users about some of our most popular services and resources:

- books, audiobooks, and e-books
- streaming videos
- LibGuides
- locally available copies and nationwide copies via interlibrary loan services

I’d like to give a BIG thank you to the NSCC Council on International Education (CIE) for donating money towards the purchase of materials that support the mission of the CIE. Thank you also goes to the Communications Dept., who partnered with the Library to add more e-books and audiobooks to the Overdrive collection. If you or your organization would like to add to the resources of the Library, please know that acts of generosity such as this benefit the entire college community.

During the college-wide Arts in April celebration, visit the Library to see:

- An Ansel Adams film, running continuously in Danvers on April 13 and in Lynn on April 15
- A can art exhibit by TRIO students, in Lynn
- The NSCC Authors display
- Faculty and student art show
- Exhibit of art books from the NSCC Library collections
- Library fines, during this time, will be forgiven
- Massachusetts Library Snapshot Day on April 13

Please take advantage of all that we offer you and our students; come in to learn more!
— Karen Pangallo
Even during this winter’s snowstorms and college closings, the Library resources were being used. Our statistics for ebrary (over 20,000 online books covering all NSCC academic disciplines) show 3,300 sessions in January!

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**From the Circulation Desk**

Stop by the Danvers Library to view our two new displays. March is Women’s History Month and our display focuses on women in the workforce. If you’re looking for a little comfort, check out our display of tea pots.

The weather has inspired us to change the seating area so come in, have a seat with your favorite book, and enjoy our new displays!

— Edie Saranteas

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**From the Reference Desk**

**Overdrive**

On a recent drive up north to ski country on a Friday night after work, I was miserable. My two year old son would not sleep, and did not want to be stuck in his car seat for the next three hours. He was crying and screaming. It was dark out and my husband was driving. I had tried many toys and songs but nothing was working. I had my iPhone on me, and I thought that maybe I should try out a free e-book that came with my iBooks app. I had recently downloaded — *Winnie the Pooh*. I opened the book up on my phone and immediately my son stopped crying. He loved swiping the pages (interestingly a very natural motion for him) and commenting on the illustrations (he is a talker!). I imagine many of you can remember illustrations from this classic tale. The backlight looked great in the dark.

Since this ski trip I’ve become more adventurous downloading books to my iPhone using the Library’s Overdrive collection, a collection of popular fiction and nonfiction e-book titles available in numerous genres. It’s a great collection and free, but you may have to be placed on a virtual waiting list to download popular titles. I look forward to reading more with my son on my portable device.

The NSCC’s Web Administrator Chris Dufort is also a fan of the Library’s Overdrive service. He uses Overdrive e-books on his iPad and here is what he had to say about them in a recent email to me:

"Being able to use Overdrive to pull down books to read on my iPad is AWE. SOME. Great feature. I'm so glad we're tied in with that."

E-books and Overdrive are AWE. SOME. Feel free to contact me if you have any questions or need support with this Library service.

— Christine Goodchild

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Overdrive has 1391 audiobooks and 560 e-books, ready to be downloaded to a variety of devices—ipods, iPhones, e-readers, etc. This shared collection is available for free! Try it out!
Films on Demand is one of the coolest databases we have! It has over 6,200 streaming videos from great sources like Films for Humanities, PBS, BBC, and more. All videos are searchable and stream directly from the database.

Recently, while putting together a Libguide on the Great Depression, I found actual news footage of the Stock Market Crash, and government news reels on programs from the New Deal. I have found videos for most of the classes I have taught, such as: early childhood education, developmental disabilities, Native American literature, environmental studies, career research, and so much more. You’ll find videos on everything from designing furniture to Beowulf.

A few weeks ago, an instructor had trouble getting a DVD to play in her class. She found the same edition of Kate Chopin: Five Stories of an Hour in Films on Demand, and was able to show the video without delay. Other faculty have posted videos in Angel for students to watch on their own. The Library posted many videos on our Libguides and course guides. Research and anecdotal evidence suggests that videos stimulate understanding. I’ve found students to be more engaged when I show a video as the class is beginning, and Films on Demand makes it so easy. This is one of our most praised databases.

Films on Demand allows you to set up your own account, create playlists, link to segments of videos, and format MLA citations. It’s fun to use and accesses thousands of great films. Check it out!

— Torrey Dukes

Getting You What You Want through Interlibrary Loan (ILL)

Using the library catalog you can request books and other materials from other local libraries and have them delivered to the NSCC library. If the items you are looking for are not available locally you can ask the library to search libraries across the country. I asked a few members of the NSCC community, who regularly use interlibrary loan, to comment.

Catherine Anderson, Special Asst. to the President. “Whether for professional or personal reading, the service is a fast and convenient way to get me the books I need. The service saves me a lot of time. I no longer find it necessary to buy all of the books that I need or want to read.”

Yusef Hayes, Associate Professor/Cultural Arts. “The system is simple, fast and flexible. I use it to get a variety of materials—academic and personal. I order films that I preview for potential use in my classes.”

Helene VanDernoot, Staff Associate/Corporate & Community Ed. “I am never without a book. I read all types of books. It is easy to use. The wonderful delivery system is a great benefit.”

Dianne PalterGill, Dean of Workforce Dev. and Comm. Ed. /Corporate & Community Ed. “The service has been super. It has been invaluable to me in obtaining research materials for my dissertation.”

Talk to any of the library staff and let us help you get what you want through interlibrary loan.

— Bill Meunier
The Library Link

LibGuide Update

It’s been a semester and a half since the NSCC Libraries began using LibGuides for information literacy instruction, and our experience is encouraging. At last count our librarians had produced 106 LibGuides, mostly for individual classes. The advantage of these guides is their gathering of various research tools in one place for student and faculty use. For the uninitiated, here is an example of the top part of a LibGuide:

Each tab takes you to a separate page that supplies information and tools dealing with the subject of the tab. For example, “Finding Books” takes you to a page with links to the NOBLE catalog and to ebrary. “Citing Your Sources” includes the reasons for citing, as well as links to EasyBib and NoodleBib. LibGuides are endlessly adaptable to class or subject needs; a page can be created on any topic or technique.

Faculty members who have used LibGuides with their classes are glowing in their praise. English Professor Moussa Traore says, “LibGuides is a well-organized and inexhaustible wealth of up-to-date and useful material that one needs for a good paper…I am so happy the librarians of NSCC introduced my Literature and Composition students to LibGuides during our library sessions. It makes our assignments very easy, pleasant and of first class quality”.

Take a look at some of our LibGuides at libguides.northshore.edu, and then come in to consult with a librarian about a LibGuide for your own classes!
— Carolyn Johnson

Do you have a child at home, in grades K-12, who needs to do research for a school report?

Check out:

- Infotrac Student Edition - Periodical database for elementary school students.
- Kids Infobits - Research topics for students kindergarten through grade 5.
- Student Edition - General information with emphasis on high school level materials.

These databases are available through the Library website, under the A-Z list. If you are using these resources from home, you will be asked to enter your NSCC barcode, which can be found on your college ID. This is a great opportunity to start introducing your child to library resources and information literacy skills!
What Are the Latest Trends in College Students’ Research Strategies?

Project Information Literacy, a national research project based in the University of Washington Information School, is studying how college students conduct research and find information. What are some of the latest findings?

Students in the sample took little at face value and reported they were frequent evaluators of information culled from the Web and to a lesser extent, the campus library. Students listed currency as the most important factor in evaluating information; that is, whether or not they considered the content up to date. Student evaluation of information was often a collaborative process. Nearly two-thirds of the respondents turned to friends and/or family members when they needed help and advice sorting through and evaluating information for personal use. Almost half of the students in the sample frequently asked instructors for assistance with assessing the quality of sources for course work, but far fewer asked librarians for assistance. Surprisingly, despite their reputation of being avid computer users who are fluent with new technologies, few students in the sample had used a growing number of Web 2.0 applications within the past six months for collaborating on course research assignments and/or managing research tasks.

NSCC Library staff continues to be on the forefront of information literacy instruction, elevating the quality of research that goes into student work. North Shore Community College librarians are well aware of students’ attitudes toward information through their regular close contact with students. By directly assisting students in the library, as well as teaching information literacy skills in library classes, NSCC librarians have served the great majority of our students. During the last school year, librarians taught 291 classes on library and information literacy, seeing a total of 5189 students. Given the college’s current enrollments, the library is on track to top those numbers and serve even more students, building information skills that will serve them during their time here, and into the future.

— John Koza

The Latest Buzz!

Understanding Genetics: DNA, Genes, and Their Real-World Applications published by the Teaching Company

A non-science faculty member even watched this DVD and raved about it!

— Christine Goodchild
New to Our Shelves:

**Papers** (DVD) is a documentary about the “approximately 2 million undocumented children who were born outside the U.S. and raised in this country. These are young people who were educated in American schools, hold American values, know only the U.S. as home and yet risk deportation to countries they may not even remember.”

**Academically Adrift: Limited Learning on College Campuses** (Arum and Roksa) Although this study only considers 4-year institutions, recent reviews say that this “might be the most important book on higher education in a decade. Combined with students’ limited effort and great disparities in benefits among students, Arum and Roksa's findings raise questions … about who profits from college and what colleges need to do if they are to benefit new groups of students. In this new era of college for all, their analysis refocuses our attention on higher education's fundamental goals.”

**Hiring the Next Generation of Faculty** (Cejda and Murray, eds.) These eight articles, from the periodical *New Directions for Community Colleges*, consider faculty hiring issues in light of increasing enrollments, limited funding, and higher expectations for student success.

**Alone Together : Why We Expect More From Technology And Less From Each Other** (Turkle) The author explores the power of technology tools and toys to dramatically alter our social lives. The book is a study of what we are looking for, and sacrificing, in a world of online companions and social networking tools. Turkle proposes that the next generation will chart the path between isolation and connectivity.

**LIBRARY facts** BE SMART! LOG ONTO OUR WEBSITE FOR MORE INFORMATION!

www.library.northshore.edu

- NSCC CAMPUS LIBRARIES in Danvers and Lynn are free and open to the public
- Community residents and alumni can use public library cards to borrow materials and access databases
- Current NSCC students can use student photo IDs to borrow materials and access databases

**FALL & SPRING HOURS OF OPERATION**

Monday - Thursday 8:00 am – 8:30 pm
Friday: 8 am – 4 pm
Saturday: 8:30 am – 12:00 pm

TELEPHONE: Danvers (978) 739-5526  Lynn (781) 477-2133